

14 July 2024

To whom it may concern,

I have the pleasure of working with Billie-Marie Ross at Hersheypark this summer. She is employed as a foods team member at Shoreline Grill.

During her time at Hersheypark, Billie is responsible for a number of duties, which include operating the register, preparing and cooking food, and putting stock away. Billie also volunteered to be RAMP trained and was able to sell alcohol at other stands including the stadium for the concerts.

Billie takes initiative to do tasks that she knows needs to be done and nobody else is doing which is very beneficial for our team. Billie has great customer service skills which are not only very good for the guests but an inspiration for other employees as well. Billie is reliable, dedicated and always willing to do whatever needs done. Her enthusiasm for learning new things makes her a great person to have on our team.

Please feel free to contact me at delrockwell@hersheypa.com if you want to discuss Billie's qualifications and experience further.

Sincerely,

Deanna Rockwell

Concessions Area Supervisor